



# ULTATEL

TOP **10** ★★★★★  
enterprise  
networking  
VoIP SOLUTIONS PROVIDERS  
2019 - 2020



\*1 month free per year of contracted term.



### Guaranteed Savings

Cut your monthly phone bills between 20% to 50% and say goodbye to capital expenditure and expensive maintenance costs.



### Work Anywhere

Your team has the flexibility to work from one location, many locations, at home or on the go, on any device and on one platform.



### HD Voice Quality

With 99.999% uptime and a high definition sound clarity you can depend on a quality that sounds like each participant is next to each other.



### Ultimate Customer Support

We'll monitor your network to make sure everything works perfectly, but in the unlikely event that you need us, we're available anytime.



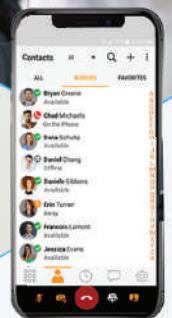
### Call Recording & Analytics

Track call activity and find insights from customizable analytics. Optimize your business contact center to improve the customer experience.



### 3rd Party CRM Integration

A cloud-based telecommunications suite includes integration with scores of the most popular customer relationship platforms.



### About ULTATEL

ULTATEL formed to offer the ultimate communication solution with a focus on customer satisfaction. The single platform provides everything a contact center needs, 80+ features at a price that beats any competition.

## PRICE SATISFACTION GUARANTEE

ULTATEL will match or beat any competitor's offer\*

\*Subject to ULTATEL's Terms of Use

[ultatel.com](http://ultatel.com)



# ULTATEL

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# The Ultimate Cloud Communication Solution

## Advanced Reporting & Analytics

ULTATEL's advanced contact center analytics and intelligence dashboard features an intuitive interface that brings data together from automated call distributor (ACD), interactive voice response (IVR), workforce optimization (WFO), outbound campaign, customer relationship management (CRM) and other customer applications and data sources.



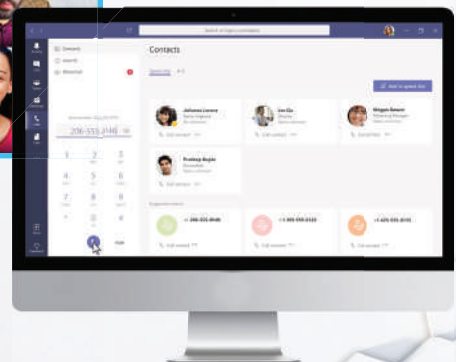
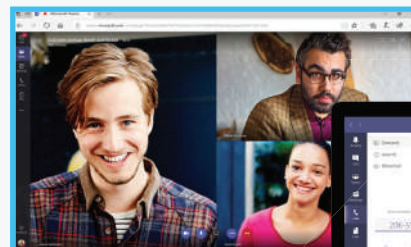
## Mobile Call Center

ULTATEL softphones allow you to make HD voice and 1080p video calls over IP using H.264 and VP8 codecs for crisp, clear calls. Your company's call center can now be anywhere, operating on any device, open anytime.



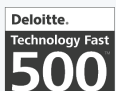
## Microsoft Teams Integration

Connect your Microsoft Teams account with your ULTATEL phone system for seamless integration onto one platform. Chat, video call, file share for collaboration and get more done with the power of Microsoft Teams and ULTATEL.



## We're Your Partner

We pride ourselves in being a long-term, strategic advocate for our customers. Our personalized, local expert advisory and managed services, as well as 24/7/365 digital and on-site support is delivered by the same engineers that created the solutions.



Schedule a Free Demo



ultatel.com  
1-844-ULTATEL