ULTATEL

TOP 10 ★★★★★
enterprise networking
VoIP SOLUTIONS PROVIDERS
2019 - 2020

Microsoft Teams Integration

3 Months Free *

*1 month free per year of contracted term.

Guaranteed Savings
Cut your monthly phone bills between 20% to 50% and say goodbye to capital expenditure and expensive maintenance costs.

Work Anywhere
Your team has the flexibility to work from one location, many locations, at home or on the go, on any device and on one platform.

HD Voice Quality
With 99.999% uptime and a high definition sound clarity you can depend on a quality that sounds like each participant is next to each other.

Ultimate Customer Support
We'll monitor your network to make sure everything works perfectly, but in the unlikely event that you need us, we're available anytime.

Call Recording & Analytics
Track call activity and find insights from customizable analytics. Optimize your business contact center to improve the customer experience.

Microsoft Teams Integration
A cloud-based telecommunications suite includes integration with scores of business tools including Microsoft Teams.

About ULTATEL
ULTATEL formed to offer the ultimate communication solution with a focus on customer satisfaction. The single platform provides everything a contact center needs, 80+ features at a price that beats any competition.

PRICE SATISFACTION GUARANTEE
ULTATEL will match or beat any competitor's offer*

*Subject to ULTATEL's Terms of Use

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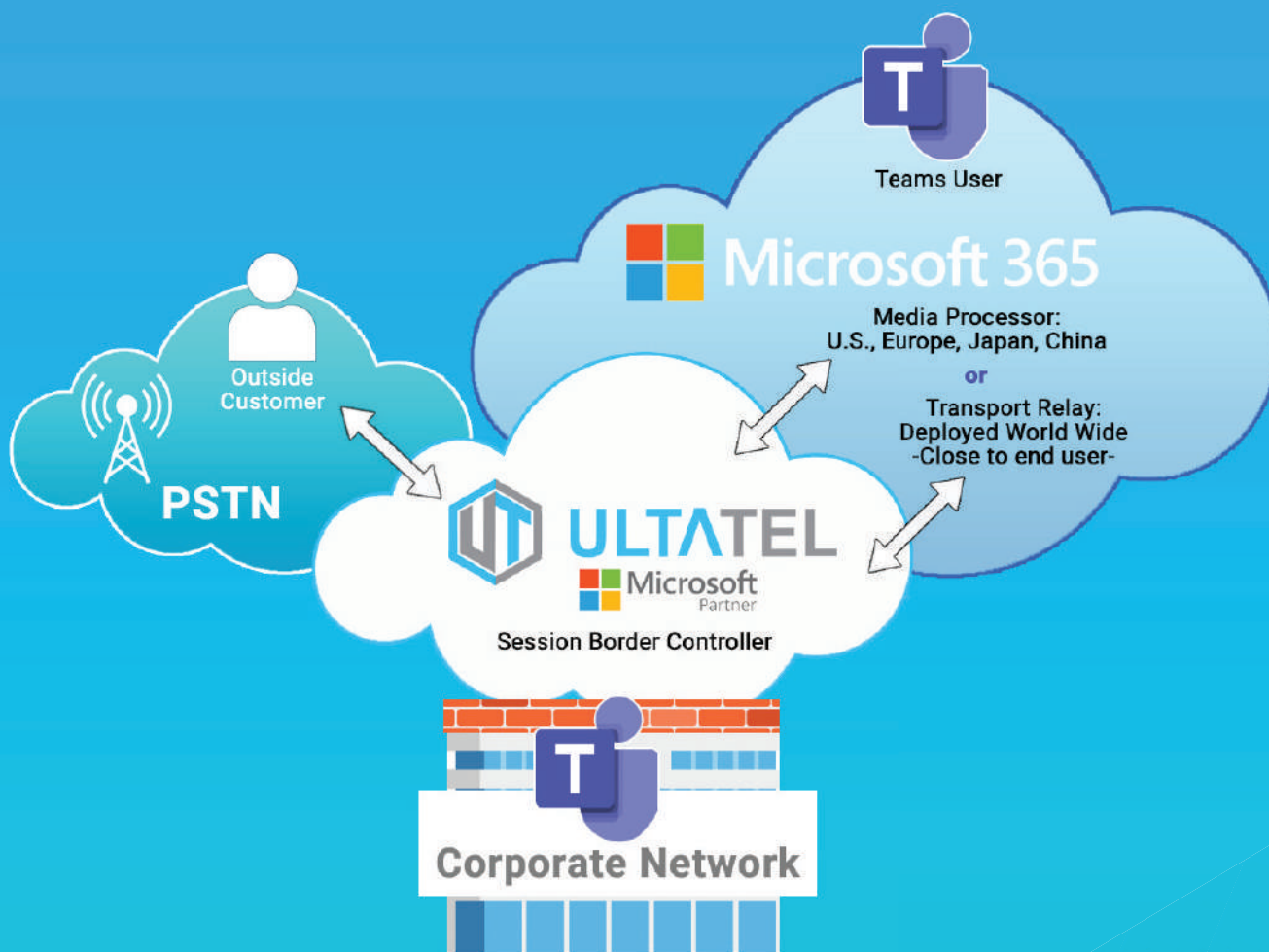ULTATEL

Making Calls From Microsoft Teams

ULTATEL enables you to make and receive calls to Microsoft Teams through direct routing. ULTATEL offers Session Border Controller (SBC) will guarantee secure and reliable communications between Microsoft teams and ULTATEL Network.

ULTATEL SBC will guarantee best route on Microsoft 365 optimized network from all user worldwide until it reaches Ultatel network for connection to the publicly switched telephone network (PSTN)

Teams User

Microsoft 365

Media Processor:
U.S., Europe, Japan, China

or

Transport Relay:
Deployed World Wide
-Close to end user-

Outside Customer

PSTN

ULTATEL
Microsoft Partner

Session Border Controller

Corporate Network

Additional Business Tool Integrations

Google Drive   Skype   OneDrive   pipedrive   salesforce   Dropbox   zendesk   ZOHO

Benefits when using

ULTATEL with **Microsoft Teams**

CIOUD PHONE SYSTEM

CRM INTEGRATIONS

UNLIMITED MINUTES TO US & CANADA

CONTROL DISASTER RECOVERY

CALL RECORDING & ANALYTICS

CONNECT TO PSTN

MORE SCALABLE SIP TRUNKING

MOBILITY

VOICEMAIL TO TRANSCRIPT

CALL LOGS & FORWARDING

IVR & AUTOMATIC CALL DISTRIBUTOR

CLOUD PBX & UNIFIED COMMUNICATION

- Business intelligence with customizable and scalable call analytics and reporting

- Connect to the Public Switch Telecom Network (PSTN) with the most cost-effective solution

- Unlimited minutes to US & Canada and access to preferred International Rates

- Support 911 call routing with dynamic locations remote users (US)

- Implement more scalable SIP trunking solution

- Directly control disaster recovery & IP failover

- Easily access calling & billing detail records

- Ability to connect normal desktop phone users to the same phone system that supports Microsoft users which allow great flexibility to transfer and handle calls

- Advanced call queuing allows you to field calls based on predefined business rules, wait time or customer value. You can monitor queue status and other advantaged features such as call recording and whisper.

- Interactive Voice Response (IVR) and Automatic Call Distributor (ACD)

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Schedule a Free Demo
ultatel.com
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